

ABSTRACT

A system and method for directing an incoming telephone call. The system comprises a control unit that receives images associated with two or more regions of a local environment. The two or more regions are each serviced by a respective telephone extension. The control unit processes the images to identify, from a group of known persons associated with the local environment, any one or more known persons located in the respective regions. For each known person so identified, an indicium is generated that associates the known person with the respective region in which the known person is located.

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